

Town of Boone

Every Drop Counts Toilet Rebate Program

Program Overview:

In June of 2011, the Town of Boone Town incorporated a WaterSense® High Efficiency Toilet Rebate Program into their “Every Drop Counts” Water Conservation Program. The goal of this program is to continue water conservation awareness by actively involving the community. By purchasing and installing any new WaterSense® labeled high efficiency toilet single family residences can apply for up to 3, \$100 rebates, while multi-family/commercial users can apply for up to 10, \$50 rebates.

This is a pilot program with limited funding that will be allocated on a FIRST COME, FIRST SERVED BASIS. The program ends when all allocated funds have been distributed. Applications can be printed online or picked up at 321 East King Street. These must be completed and returned before any rebate will be issued. For more information please contact the Town of Boone Public Utilities Department at (828) 268-6250 or scroll down for further information.

Single Family Residential Customers:

Each single family residential customer can receive a rebate for the replacement of up to 3 existing 1.6 gallons (or more) per flush toilets in their residence with a WaterSense® HET model. The amount of the rebate will be \$100 per toilet. To apply for the rebate submit all of the following:

- The original dated sales receipt(s)
- A copy of your most recent water bill
- A completed, signed and dated copy of the Single Family Residential Customer application.

Multi-Family/Commercial/Industrial/Institutional Customers:

Multi-Family customers, commercial customers, industrial customers and institutional customers are eligible for rebates upon the replacement of a 1.6 gpf (or more) toilet with a WaterSense® HET model. Each account holder is eligible for up to 10 rebates of \$50 each. To apply for the rebate please submit all of the following:

- The original date sales receipt(s)
- A copy of your most recent water bill
- A completed, signed and dated copy of the Multi-family/Commercial/Industrial/ Institutional Customer application

All Materials should be mailed to:
C/O Carrie Phillips, Water Conservation
Town of Boone Public Utilities
HET Rebate Program
321 East King Street
Boone, NC 28607

* Do not mail your bill with your rebate materials



Frequently Asked Questions

1. What is a WaterSense® High Efficiency Toilet?

WaterSense is the Environmental Protection Agency's labeling program for water efficiency products. WaterSense labeled toilets use an average of only 1.28 gallons of water per flush and have passed rigorous testing standards.

2. Do I have to buy the toilet at a particular store?

No. As long as the toilet is an HET on the EPA's WaterSense List, a customer can buy it from any retailer, even online, but we will require the original invoice(s) or sales receipt(s) sent in with the application. The Public Utilities Department advises the customers to keep a copy of sales invoice(s) or receipt(s) for their records.

3. Is there anything else I need to buy with the toilet?

This will depend on the toilet purchased, as some toilets come in complete kits. It may be possible that a new wax ring or additional bolts may be needed when purchasing the toilet. Check with your retailer or plumber to ensure you have all the equipment needed to have a working toilet.

4. Do I have to hire someone to install the toilet?

No. Individual customers may choose to install the toilet. If you purchase a toilet through a plumber, be sure the model number of the toilet is listed on the receipt.

5. How will I receive the rebate?

Once all required information is received by staff, a check will be mailed to the qualified applicant who is a town water customer.

6. When will I receive my check?

Usually checks will arrive by mail in 6-8 weeks.

7. Will the Town be checking to see that my toilet has been installed?

As part of the rebate process, customers must agree to allow a post installation inspection.

8. Can I participate even if I don't own my home/rent from a homeowner?

Yes. However, you will be held responsible for gaining the appropriate approval from your landlord.

9. How long will the HET toilet rebate program last?

The program is offered on a first come, first served basis and will function as long as allocated funds permit.

10. Are all of the toilets on the EPA WaterSense® list available at all retailers?

That is unlikely. No retailer will have every toilet, but approved toilets are available locally. Many plumbing supply stores can special order toilets as well.

11. Where can I get more information on Boone's HET Rebate Program?

For more information, call Carrie Phillips 828-268-6250 or e-mail to: carrie.phillips@townofboone.net

look for



WaterSense® Labeled

Toilets



Toilets are by far the main source of water use in the home, accounting for nearly 30 percent of an average home's indoor water consumption. Older, inefficient toilets that use as much as 6 gallons per flush also happen to be a major source of wasted water in many homes.

FLUSH FACTS

Recent advancements have allowed toilets to use 1.28 gallons per flush or less while still providing equal or superior performance. This is 20 percent less water than the current federal standard of 1.6 gallons per flush. WaterSense labeled toilets are independently certified to meet rigorous criteria for both performance and efficiency. Only toilets that complete the third-party certification process can earn the WaterSense label.

WATERSENSE SAVINGS

By replacing old, inefficient toilets with WaterSense labeled models, the average family can reduce water used for toilets by 20 to 60 percent—that's nearly 13,000 gallons of water savings for your home every year! They could also save more than \$110 per year in water costs, and \$2,200 over the lifetime of the toilets.

Nationally, if all old, inefficient toilets in the United States were replaced with WaterSense labeled models, we could save 520 billion gallons of water per year, or the amount of water that flows over Niagara Falls in about 12 days.

LOOK FOR THE WATERSENSE LABEL!

Whether remodeling a bathroom, starting construction of a new home, or simply replacing an old, leaky toilet



WaterSense labeled toilets could save the average family 13,000 gallons of water per year.

that is wasting money and water, installing a WaterSense labeled toilet is a high-performance, water-efficient option worth considering.

WaterSense labeled toilets are available at a wide variety of price points and a broad range of styles. In many areas, utilities offer rebates and vouchers that can lower the price of a WaterSense labeled toilet. For more information or a list of WaterSense labeled products, visit www.epa.gov/watersense.



GET A HANDLE ON LEAKS

Does your toilet have a silent leak? Place a drop of food coloring in your toilet's tank and wait 10 minutes. If the dye shows up in the bowl, you have a leak that can probably be fixed by replacing a worn toilet flapper. For more information about fixing leaks, please visit www.epa.gov/watersense/our_water/howto.html